



1990 N California Blvd
Suite 20 PMB 1074
Walnut Creek, CA 94596
(415) 301-5448
risehousing.com

PRIVACY POLICY

The Privacy Policy outlines the types of information we gather when you visit our website(s), as well as some of the steps we take to safeguard it.

Information Collection

- We do not collect personal information about you when you visit our website unless you choose to provide that information to us.
- We collect limited non-personally identifying information your browser makes available automatically whenever you visit a website. This information includes the Internet Address of your computer or network, the date, time, and page you visited on our site, your browser and operating system, and the referring page (the last webpage you visited before clicking on a link to our site).
- We use the aggregated information from all of our visitors to measure server performance, analyze user traffic patterns and improve the content of our site.
- We sometimes track the keywords that are entered into our search engine to measure interest in specific topics, but we do not track which terms a particular user enters.

Information You Provide

- Information volunteered by you through your filling out of our contact us form is used to help us enhance our web sites, and may be shared with Rise Housing Solutions employees and contractors for that purpose.
- Some of our online services ask you to fill out an online Pre-Application or Application to help determine preliminary household eligibility for affordable housing opportunities. We ask you for some personal information in order to determine your eligibility and to communicate your results and progress and we will use that information to provide the service. Paper Pre-Applications and Applications are available upon request.
- The information you provide in an application for an affordable housing opportunity may be shared with the jurisdiction, developer or property agent company of any opportunity for which you apply and to affiliated and non-affiliated third parties as permitted by applicable law.
- Your misrepresentation of income or household size reported herein may be cause for program disqualification.

Cookies

- We use “cookies” when providing online services such as online applications. We use cookies to improve quality of our service.
- The use of cookies is a standard practice among Internet websites and most Internet web browsers may be customized to reject cookies, to only accept or reject cookies by user intervention, or to delete cookies. However, some features may not function properly without cookies.

Information Sharing

- We do not give, share, sell, rent or transfer any personal information to a third party, except to the jurisdiction, developer or property agent company of any opportunity for which you apply and to affiliated and non-affiliated third parties as permitted by applicable law in order for this system to perform all included functions.

Links

- Rise Housing Solutions uses link and search capabilities to navigate publicly available information from dozens of agencies that are not part of Rise Housing Solution’s website and over whom Rise Housing Solutions exercises no control.
- The privacy policies and procedures described here do not necessarily apply to those sites.
- We suggest contacting these sites directly for information on their data collection and distribution policies.

Site Security

- We monitor network traffic to identify unauthorized attempts to upload or change information or to otherwise cause damage to the site. Anyone using this website expressly consents to such monitoring.
- We take appropriate security measures to protect unauthorized access, alteration or destruction of data.
- We suggest contacting these sites directly for information on their data collection and distribution policies.

Policy Changes

- Please note this Privacy Policy can change from time to time. We expect most such changes to be minor, but we will post those changes as they occur.

By visiting our website(s), you are consenting to our use of this information in accordance with the principles outlined above. If you do not wish to receive mailings, emails, or phone calls please let us know by contacting us using the address or phone number provided, or email us.

If you have any additional questions about our Privacy Policy, please feel free to contact us at the following mailing address or by email:

Rise Housing Solutions
1990 N. California Blvd
Suite 20, PMB 1074
Walnut Creek, CA 94597
(415) 301-5412
email: matt@risehousing.com

Thank you!

The Rise Housing Team